

# ParadoxLabs Clover Payments: User Manual

Version 1.0 – For Magento<sup>®</sup> 2.4 – Updated 2024-04-22

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# Installation

The installation process differs based on where you purchased our extension.

# If you purchased from Adobe Commerce/Magento Marketplace

#### **NOTE:** You will not be able to install by downloading the extension files from Marketplace.

The Marketplace download does not include all of the necessary files. You must install using Composer, with the following directions.

## Step 1: Install

We strongly recommend installing, configuring, and testing all extensions on a development website before installing and using them in production.

If you encounter any problems during this process, please contact Adobe Commerce Marketplace Support.

Note, installing this extension requires familiarity with your server's command line. Ensure your server has composer set up and linked to your Adobe Commerce Marketplace account (including repository repo.magento.com). Then in SSH, from your site root, run the following commands:

```
composer require paradoxlabs/clover:*
php bin/magento module:enable -c ParadoxLabs_TokenBase Paradoxlabs_Clover
php bin/magento setup:upgrade
```

If your site is in production mode, you will also need to run these commands to recompile sources:

```
php bin/magento setup:di:compile
php bin/magento setup:static-content:deploy
```

These commands should load and install the extension packages from the Marketplace repository.

Composer installation is only available for Marketplace purchases.

### Step 2: Configure

See the configuration section below.



# If you purchased from store.paradoxlabs.com

**NOTE**: This file upload installation applies **only** to purchases from the ParadoxLabs Store. Marketplace purchases must follow the Marketplace installation directions above.

#### Step 1: Upload files

Upload all files within the **upload** folder into the root directory of Magento.

Folder in Download	Folder on Server
/upload/app/	$\rightarrow$ /app/

### Step 2: Run Installation

In SSH, from your site root, run the following commands:

php bin/magento module:enable -c ParadoxLabs\_TokenBase Paradoxlabs\_Clover
php bin/magento setup:upgrade

These will enable the module, and then run the installation process.

If your site is in production mode, you will also need to run these commands to recompile sources:

```
php bin/magento setup:di:compile
php bin/magento setup:static-content:deploy
```

## Step 3: Configure

See the configuration section below.



# **Updating the Extension**

All extension updates are free. Just follow these directions to update to the latest version.

# If you purchased from Magento Marketplace

Note, installing/upgrading this extension requires familiarity with your server's command line.

If you installed with composer, you can update using the following commands, in SSH at your site root:

composer update paradoxlabs/\*
php bin/magento setup:upgrade

This will download and update to the latest extension version compatible with your system.

If your site is in production mode, you will also need to run these commands to recompile sources:

php bin/magento setup:di:compile
php bin/magento setup:static-content:deploy

### If you purchased from store.paradoxlabs.com

#### Step 1: Upload files

Log into your account at store.paradoxlabs.com and download the latest version.

Open the extension archive and extract it onto your composer.

Upload all files within the **upload** folder into the root directory of Magento.

Folder in Download	Folder on Server
/upload/app/	$\rightarrow$ /app/

#### Step 2: Run Update

In SSH, from your site root, run the following commands:

php bin/magento setup:upgrade

If your site is in production mode, you will also need to run these commands to recompile sources:

php bin/magento setup:di:compile
php bin/magento setup:static-content:deploy



# **Connecting A New Clover Account**

Before proceeding: <u>Contact Clover</u> to sign up for merchant account if you don't have one already. You will need to go through the account setup and activation process before you can accept real payments.

If you need a sandbox account for testing, you will need to Create a Developer Account.

# Step 1. Finding the Magento configuration

Open your Admin Panel and go to Admin > Stores > Settings > Configuration > Sales > Payment Methods. Toward the bottom of the page, you'll find a 'Clover' settings section like this:

⊙ Clover		
		by ParadoxLabs, inc.
	lled 1.0.0 (2024-03-26) site]	
Ena [store		
[store	Title Credit Card (Clover)	

When you see this, you're at the right place. This is where you'll enter all of the API credentials, and set additional payment method configuration options. For the top section:

- 1. Leave 'Enabled' set to No until we're done.
- 2. If you'd like, change the Title while you're here.

Let's move on to API setup.

# Step 2. API Setup

The next config section is to connect Magento to your Clover account. You will need the following data:

- Merchant ID (MID)
- Public Key
- Private Key

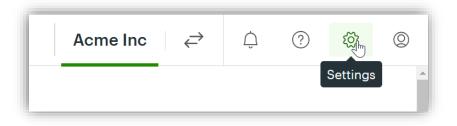


To find these values, first log into your Clover account at <u>https://www.clover.com</u> (or <u>https://www.clover.com/global-developer-home/</u> for sandbox accounts).

At the page top, click **{your name} dashboard**, and then click into your **Business**.

≡ <mark></mark> clover	Developer Account dashboard 个
Dashboard	DEVELOPER ACCOUNT
Duoinosara	Developer Account
+ CREATE YOUR FIRST APP	Create test location >
	BUSINESSES
	Acme Inc
	Developer Account (Individual Developer)

Next, at the top right click the gear icon for **Settings**.



At the bottom, click **View all settings**.

	preferences, and adjust features like pre-authorization, cash back, offline payments.
7	<b>Payment receipts</b> Customize how your receipts will look and set printing preferences.
	View all settings In

Under About Your Business, click Merchants.



About Your Business	
Business Information	- 1
Devices	- 1
Merchants	

Find the merchant account you want to use for your Magento site on the accounts list. On the right side is your **Merchant ID (MID)**.

Select from the following merchants linked to your account					
Search merchants by name, ID, city					
				earch	
			FO	<ul> <li>results per p</li> </ul>	age ∢Back Next ▶
			50	<ul> <li>Tesuits per p</li> </ul>	age <u>a back</u> <u>Next</u> »
Merchant	-	Address	City -		
		Address	City	State / Province (	MID
Acme Inc		123 Hollywood Blvd	Hollywood	State / Province (	MID RCTSTAVI0010002
	WMC	123 Hollywood Blvd			
Acme Inc	WMC	123 Hollywood Blvd			

Copy the **MID** into your Magento settings.

Now go back to the **View all settings** page.

This time, click **Ecommerce API Tokens**:

Ecommerce	
Ecommerce Payments	
Ecommerce API Tokens	

On the Ecommerce API Tokens page, click **Create new token**:



Back to Account & Setup	
Ecommerce API Tokens	Create new token
An API token is used to integrate online payments with your ecommerce website or app. Learn more	
A Don't share API tokens with parties you don't trust or with developers building apps for the Clove	er App Market. 🗙
Tokens	

A popup will ask for the integration type. Select **Hosted iFrame + API/SDK**, then **Create Token**.

Tokens		
	<b>Create new token</b> Select options below to create a new token.	×
	Integration type Hosted iFrame + API/SDK	✓ vkens yet.
	Create Token	

The next page will give your API keys. Copy the Public token value into Magento settings as your **Public Key**. Then come back, click the eye to show the private token, and copy that into Magento settings as your **Private Key**.



		Integration type	Î
IFRAME			
7981e9		Сору	
	S.	Сору	
7	IFRAME 981e9	981e9	IFRAME 981e9 Copy

At this point, all of your API Setup fields should be completed. Set your **Account Type** to Sandbox or Production, based on the **API Key Type** you just created.

API Setup	
API Test Results [website]	REST API connected successfully. (SANDBOX)
Merchant ID (MID) [website]	RCTSTAVI0010002
Public Key [website]	7e821849530436cb1f183d879499cd83
Private Key [website]	
Account Type [website]	Sandbox Account (Testing)

Once you've entered all of the values into Magento, click **Save Config**. Once the page reloads, you should have a green message: **REST API connected successfully.** If you get a red message, verify that you entered the values correctly and didn't miss any part of them.

**Congratulations!** You've completed connecting your new Magento extension to your Clover account. Please see the next section for information on the rest of the configuration options in Magento.



# Configuration

Open your Admin Panel and go to Admin > Stores > Settings > Configuration > Sales > Payment Methods. Toward the bottom of the page, you'll find a 'Clover' settings section like the below.

# General

⊘ Clover		
		<b>clover</b>
		by ParadoxLabs, inc.
Version Installed [website]	1.0.0 (2024-03-26)	
Enabled [store view]	Yes 🔻	
Title [store view]	Credit Card (Clover)	

- Version Installed: This tells you the version of our extension currently installed on your website. Please include this in any support requests.
- **Enable**: Yes to enable the payment method. If disabled, you will still be able to invoice/refund existing orders, but it will not show up as a payment option during checkout.
- Title: This controls the payment option label on checkout and order status pages.

## **API Setup**

This section connects your store to Clover for payment processing: Authorizations, captures, refunds, etc. You won't be able to process payments without it.

API Setup			
	API Test Results [website]	REST API connected successfully. (SANDBOX)	
	Merchant ID (MID) [website]	RCTSTAVI0010002	
	Public Key [website]	7e821849530436cb1f183d879499cd83	
	Private Key [website]		
	Account Type	Sandbox Account (Testing)	•

- API Test Results: Once you've completed and saved these settings, we will connect to Clover to verify that the connection works successfully. If we cannot connect to Clover, or your credentials are incorrect, this will tell you with a red message. Correct the error, then reload the page and it should show REST API connected successfully.
- Merchant ID, Public Key, Private Key: Please see Connecting A New Clover Account: <u>Step 2. API Setup</u> for details on finding and configuring these API credentials.



Account Type: If Sandbox, all requests will be made to Clover's test APIs, and no actual payments will be
processed. If you want to test, you must have a sandbox Merchant ID and API Key. You can create them
at: <a href="https://developer.fiserv.com">https://developer.fiserv.com</a>

# **Checkout Settings**

Checkout Settings		
Payment Action [website]	Authorize	Use system value
	'Authorize and Capture' to charge on checkout. Note 'Save Info' does not support Payer Authentication.	
New Order Status [website]	Pending	Use system value
	Normally 'Pending' if 'Authorize Only' above; 'Processing' if not.	
Show Clover logo [store view]	Yes	Use system value
	Show a Clover logo on the payment form.	
Allow for Countries [store view]	All Allowed Countries	Use system value
Minimum Order Total [store view]		Use system value
Maximum Order Total [store view]		Use system value
Sort Order [store view]		Use system value

- **Payment Action**: Choose from the following options.
  - Save info (do not authorize): This will require customers to enter a credit card on checkout, and store that credit card in Clover. The credit card will be validated in the process. No funds will be captured or held from the credit card upon checkout. Invoicing the order will perform a standalone authorize+capture transaction, but is not guaranteed to go through (funds may not be available).
  - Authorize: This will authorize the order amount upon checkout, allowing for manual invoicing and capture of the funds later. The authorized funds will be held (reserved) for about a week depending on your processor. If you do not invoice within that time, the authorization will expire, and invoicing will perform a standalone authorize+capture transaction instead (which is not guaranteed to go through).
  - Authorize and Capture: This will capture all funds immediately when an order is placed.

Payment processors strongly recommend not capturing funds unless/until you are within three days of fulfilling/shipping the order.

- **New Order Status**: Set this to your desired initial status for orders paid via Clover. Default Magento behavior is 'Pending' for Authorize Only, and 'Processing' for Authorize and Capture.
- Show Clover logo: If yes, checkout will display a 'Clover' logo above the payment form.
- Allowed for Countries: This setting allows you to limit which countries are allowed to use this payment method.
- **Minimum Order Total**: This setting allows you to set a minimum order value for the payment option. For instance, set to 5 to only allow credit card checkout for orders of \$5 or more.
- **Maximum Order Total**: This setting allows you to set a maximum order value for the payment option. For instance, set to 1000 to only allow credit card checkout for orders of \$1000 or less.



• **Sort Order**: This setting allows you to change the order of payment options on checkout. Enter a number for this and all other payment methods according to the order you want them to display in.

# **Advanced Settings**

Advanced Settings		
Form Style [store view]	{     "body": {"fontFamily": "Roboto, Open Sans, sans-serif",     "fontSize": "16px"},     "input": {"background": "transparent", "padding": "9px",     "ineight": "34px", "fontSize", "16px", "border": "1 px solid     #c2c2c2" "borderBadiue": "1ny" "lineHeight": "1428"\ Use this to change the font and color of the Clover credit card fields. Must be valid JSON. See documentation for details.	Use system value
Allow cards to not be stored [website]	Yes If yes, customers can choose whether to save their credit card during checkou	Use system value
	in yes, customers can encode whether to save their create card during encerou	
Auto-select 'save for next time' [website]	Yes	Use system value
	If yes, will be selected by default during checkout.	
Reauthorize on Partial Invoice [website]	Yes	<ul> <li>Use system value</li> </ul>
	If yes, when you create a partial invoice, we will reauthorize any outstanding balance on the order. This helps guarantee funds, but can cause multiple hole on the card until transactions settle.	ls

- Form Style: This controls styling of the hosted payment form fields. Use this to change colors, background, font, borders, etc. to fit your checkout form. Most basic CSS styles and selectors are allowed. The styles must be formatted as JSON, with each selector as key for an array of CSS properties and values. The CSS properties should be camelCase, like the default styles. If your styles are not valid JSON, the form will have no borders or colors at all.
- Allow cards to not be stored: If yes, customers will have a 'Save for next time' checkbox on checkout. If no, logged in customers will see a message instead: *"For your convenience, this data will be stored securely by our payment processor."* Guests will never be given the option to store a credit card. Note that all cards are always stored in Clover, regardless of this setting or the customer's choice. This is necessary for payment processing. If the order is placed as a guest, or the customer chooses to not save their card, it will be automatically purged from all systems 120 days after its last use. This ensures the info is available for edits, captures, and refunds, but respects the customer' wishes.
   If a card is 'not saved', it will not display under the customer's saved credit cards (Account > My Payment Data), nor will it be selectable during checkout. Note that as an admin, order 'edit' or 'reorder' will bypass this, always allowing reuse of the original payment info (unless it was since purged).
- Auto-select 'save for next time': If yes, the 'save this card for next time' checkbox will be checked by default. If no, customers will have to explicitly select it to store and reuse their card.
- **Reauthorize on Partial Invoice**: If yes, and you invoice part of an order, a new authorization will be created for the outstanding order balance (if any). This helps guarantee funds. Any failure during reauthorization is ignored.

This concludes the payment method's configuration options.



# **Behavior Notes**

For the most part this is a standard Magento payment method, with the addition of the advanced Stored Card functionality and everything related to that. However, there are some things worth note:

# **User Experience**

All Clover credit card forms in the extension use an iframe hosted form. That greatly enhances security, but limits how much control you have over the payment form. For instance, the credit card form includes a 'Zipcode' field that is redundant to the billing address. There is no way to prefill or disable that field. We have to include it for transactions to process correctly.

Payment Information	<b>St clove</b>
Add new card	
Credit Card Number	
Card Number	
Expiration Security Code	
Zipcode	
Zip	
✓ Save for next time	

# **Security**

The Iframe Hosted Checkout form will always be active. There is no option to turn it off and revert to 'normal' credit card input. All credit card details (CC number, expiration date, CCV) are entered into an iframe hosted by Clover, and transmitted directly to Clover's servers. At no time will credit card numbers ever touch your server for this payment method. This is ideal for PCI compliance.

Some data about credit cards is kept in your database. This includes the card type, last 4 digits, expiration date, and identifiers, among other data. All of this data is available via the Clover API, and no part of it is considered 'Confidential Cardholder Data' in the context of PCI compliance.

If you intend to collect payments from other sources using the Magento API, you will need to use a Clover API to tokenize the credit card, then store that card and token in Magento as a TokenBase Card, via the REST or GraphQL API. See the Technical / Integration Details section at the end for more information. This payment method is incapable of processing a transaction or storing a card using raw credit card details; it will not accept them under any circumstances.



# **Card Storage**

Credit cards will always be stored in Clover to allow advanced functionality, even if the customer chooses not to save upon checkout. If the customer chooses not to save, or is a guest, the card will not show up for reuse within Magento. In this case, the card will be automatically purged from Magento after 120 days past its last use. This ensures the info is available for edits, captures, and refunds, but respects the customer' wishes.

There is no automatic card duplicate prevention: If a customer enters the same credit card as a new card 3 times, it will be stored within Clover 3 times. There is no limit to the number of cards/tokens on a Clover account.



# Usage

There isn't much to using this extension in practice: It's a standard Magento payment method, and all interfaces should be self-explanatory. Here's a rundown of what you get:

# **Checkout Payment Form**

The frontend payment form lets you choose/enter billing address and credit card. You can choose an existing card (if any) from the dropdown, or to add a new one.

C LUMA			
Shipping Review & Payments			
elect a new payment method			
Credit Card (Clover)		er Summary	
Payment Information		btotal	\$105.00
Add new card	✓ Shippin Flat Rat		\$10.00
Credit Card Number 4111 1111 1111 V/SA	Tax	e - Fixed	\$8.00
Expiration Security Code 05/29 999	Order	Total	\$115.00
Zipcode 90210	2 Item	is in Cart	~
	Chin	To	Ø
Save for next time	Ship	10.	

Credit card type is detected automatically, and any format errors are immediately displayed below the input field.

Credit Card I 4111 1111	Number 1111 1110 <b>VISA</b>	
Card r	number is invalid	
Expiration 05/29	Security Code 999	2
Zipcode 90210		

If the customer has stored cards, their most recent one will be selected by default:



Select a new payment method			
Credit Card (Clover)		Order Summary	
Payment Information	clover	Cart Subtotal	\$105.00
American Express XXXX-0005	~	Shipping Flat Rate - Fixed	\$10.00
	Place Order	Tax	\$8.00
		Order Total	\$115.00

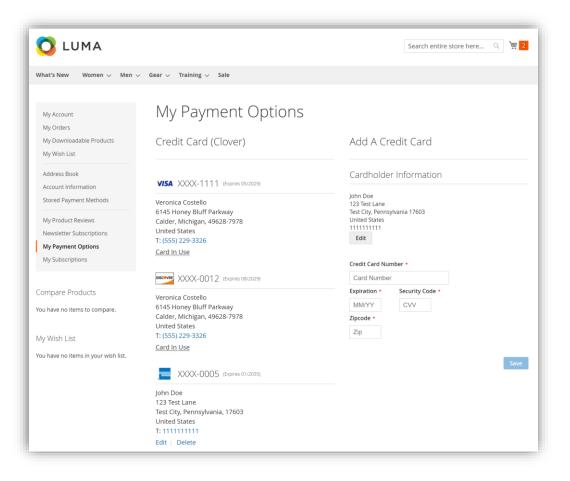
# Order status page

My Account My Orders My Downloadable Products My Wish List	Order # 000 March 19, 2024 Reorder	001445	PENDING			🖶 Print Orde
Address Book Account Information Stored Payment Methods	Items Ordered Product Name		SKU	Price	Qty	Subtotal
My Product Reviews Newsletter Subscriptions	Sprite Foam Yoga Brid	:k	24-WG084	\$5.00	Ordered: 1	\$5.00
My Payment Options My Subscriptions				Shipp	Subtotal	\$5.00 \$5.00
Compare Products					Grand Total	\$10.00
ou have no items to compare.						
/ly Wish List	Order Information					
ou have no items in your wish list.	Shipping Address	Shipping Method		Billing Address	Payment Metho	d
	John Doe ParadoxLabs	Flat Rate - Fixed		Veronica Costello 6145 Honey Bluff Parkway	Credit Card (Clover	)
	8 N Queen St Lancaster, Pennsylvania, 17603			Calder, Michigan, 49628-7978 United States	Credit Card Type	e Discover
	United States T: 123-456-0000			T: (555) 229-3326	Credit Card Number	XXXX- 0012



# **Customer 'My Payment Options' account area**

The My Payment Options section allows customers to see their stored cards, add, edit, and delete.



Like on checkout, the address must be entered and confirmed before payment info can be entered. This means all card adding/editing is a two step process.

When editing a card, the full payment data will have to be reentered for any changes.

Note that cards associated with an open (uncaptured) order cannot be edited or deleted. They will display a 'Card In Use' message in place of the buttons. As soon as all orders paid by the card are completed, the 'Edit' and 'Delete' buttons will appear.

To prevent abuse, the Payment Data section will only be available to customers after they have placed a successful order. If a customer attempts to access the page before then, they'll be redirected to the Account Dashboard with the message, *"My Payment Data will be available after you've placed an order."* Also to prevent abuse, if a customer receives errors trying to save a card five times, they will be blocked from access for 24 hours with the message, *"My Payment Data is currently unavailable. Please try again later."* Both of these behaviors can be adjusted or disabled if necessary; please contact us if you have a problem.

## Admin order form

The admin form has the same options and behavior as frontend checkout.



Payment & Shipping Information
Payment Method
Add new card
Credit Card Number \star
Card Number
Expiration * Security Code *
MM/YY CVV
Zipcode *
Zip
Save for next time

# Admin order status page

The admin panel shows extended payment info after placing an order, including transaction ID. This info is not visible to the customer.

Address Information		
Billing Address Edit		Shipping Address Edit
/eronica Costello 5145 Honey Bluff Parkway Calder, Michigan, 49628-7978 Jnited States F: (555) 229-3326		John Doe Company Name 64 Strawberry Dr Beverly Hills Los Angeles, California, 90210 United States T: 123-456-0000
Payment & Shipping Method		
Payment & Shipping Method Payment Information		Shipping & Handling Information
		Shipping & Handling Information Flat Rate - Fixed \$5.00
Payment Information	Visa	
Payment Information	Visa XXXX-1111	
Payment Information Credit Card (Clover) Credit Card Type:		



# Admin customer 'Payment Options' account area

Viewing a customer, you will see an added 'Payment Options' tab. This shows all of the same information with all of the same functionality as the equivalent frontend section. You can use this to view, add, edit, and delete your customers' stored Clover payment data.

V	eronica Co	stello						C	λ 🕫	) 👤 paradox-mag24
	← Back	Login as Customer	Delete Customer	Reset	Create Order	Reset Password	Force Sign- In	Save and Cont Edit	inue	Save Customer
s	CUSTOMER INFORM		VISA XXXX-1111 Veronica Costello 6145 Honey Bluff Calder, Michigan, J United States T: (555) 229-3326	Parkway	Card.in.Use	Add A Credit Card Cardholder Information John Doe 123 Test Lane 123 Test Lane				
	Addresses Orders Shopping cart		VISA XXXX-111 Veronica Costello 6145 Honey Bluff Calder, Michigan, United States T: (555) 229-3326	Parkway	<u>Card In Use</u>	Test City, Pennsylvania 1760 United Statist 1111111111 Edit Credit Card Number * 4111 1111 1111	V/SA			
- RS IS	Newsletter Billing Agreements Product Reviews		VISA XXXX-111 Veronica Costello 6145 Honey Bluff Calder, Michigan, United States T: (555) 229-3326	Parkway	Card In Use	Expiration + Security Cod 09/29 999 Zipcode + 99999	e *			
1.1	Wish List Payment Options		Veronica Costello 6145 Honey Bluff		Card In Use	Save Cancel				

# Admin transaction info

Viewing an order, you can also see full transaction info from the 'Transactions' tab.

					← Back Login as (	Customer Se	end Email	l Reorder
DRDER VIEW	Search	Reset Filter 3 reco	ords found		20	▼ per page	<	1 of 1
Information	ID	Order ID	Transaction ID	Parent Transaction ID	Payment Method	Transaction Type	Closed	Created
Invoices	From					•	•	From in
Credit Memos	1217	000001436	9VQXXY9H7D0ZP	YTF10P2ZCB394	Credit Card (Clover)	Refund	Yes	Mar 19, 2024, 12:29:41 PM
Shipments	1216	000001436	YTF10P2ZCB394	R8FJVDTDF0A6P	Credit Card (Clover)	Capture	Yes	Mar 19, 2024, 12:28:37 PM
Comments History	1215	000001436	R8FJVDTDF0A6P		Credit Card (Clover)	Authorization	Yes	Mar 19, 2024, 12:20:49 PM

Click into a transaction, and you'll see all of the raw transaction data returned by the Clover API. This same data is accessible from the transaction record in code.



YTF1	000760004					
	0P2ZCB394					
папрах						
Transacti	on ID			YTF10P2ZCB394		
Parent Tr	ansaction ID			R8FJVDTDF0A6P		
Order ID				000001436		
Transacti	on Type			capture		
Is Closed				Yes		
Created /	At			Mar 19, 2024, 12:28:37 PM		
Child T						
Child Ir	ansactions					
1 records f	found					
ID	Order ID	Transaction ID	Payment Method	Transaction Type	Closed	Create
1217	000001436	9VQXXY9H7D0ZP	Credit Card (Clover)	Refund	Yes	Mar 19
Transad	tion Details					
Transad	tion Details					
Transad	tion Details			Value		
	tion Details			Value YTF10P2ZCB394		
Кеу	tion Details	-	_		-	
Key Id				YTF10P2ZCB394		
Key id amount tax_amou			-	YTF10P2ZCB394 1041		
Key id amount tax_amou	int			YTF10P2ZCB394 1041 41		
Key id amount tax_amou payment_	int			VTF10P2ZCB394 1041 41 card		
Key Id amount tax_amou payment currency	int method_details			VTF10P2ZCB394 1041 41 card usd		
Key id amount tax_amou payment currency created	int method_details			YTF10P2ZCB394           1041           41           card           usd           1710865717423		
Key id amount tax_amou payment, currency created captured	int method_details			YTF10P2ZCB394 1041 41 card usd 1710865717423 1		
Key Id amount tax_amou payment currency created captured ref_num	int method_details			YTF10P2ZCB394           1041           at1           card           usd           1710865717423           1           407900500050		
Key id amount tax_amou payment currency created captured ref_num auth_cod order	int method_details			YTF10P2ZCB394       1041       card       usd       1710865717423       407900500050       0K8631       S89AAFVV6TFEM       approved_by_network		
Key id amount tax_amou payment currency created captured ref_num auth_cod order	int method_details e network_status			YTF10P2ZCB394       1041       at1       card       usd       1710865717423       1       407900500050       OK8631       S89AAFVVGTFEM		
Key Id amount tax_amou payment currency created captured ref_num auth_cod order outcome.	int method_details e network_status			YTF10P2ZCB394       1041       card       usd       1710865717423       407900500050       0K8631       S89AAFVV6TFEM       approved_by_network		



# **Frequently Asked Questions & Troubleshooting**

Please search our solution directory for the latest answers to common questions and issues:

### https://paradoxlabs.freshdesk.com/support/solutions

If your question is not answered there, open a support ticket and we'll help you out.

# Is ParadoxLabs Clover Payments PCI Compliance?

PCI compliance is a complex and multifaceted issue, covering every aspect of your business. We can't guarantee that your business is PCI-compliant. That depends on your server, passwords, business processes, regular security scans, any other payment methods, and a lot more. What we can tell you is that this extension will not prevent you from being PCI compliant. We don't log confidential cardholder data or do anything else that would bring you under scrutiny.

This extension implements **Hosted Checkout** iframes for all credit card forms, and does not support collecting credit card data by any other means. That makes the ParadoxLabs Clover payment method eligible for **PCI v3.2 Self-Assessment Questionnaire A (SAQ A)**, the simplest possible SAQ form.

Note that you **must** have SSL (TLS) enabled on all checkout and login forms, and that this eligibility **only** applies to this specific payment method. Any other payment methods or credit card handling your business may perform will have its own SAQ eligibility, and may require you to complete a more stringent SAQ form (A-EP or D).

For details on the SAQ types and what eligibility means, see "<u>Self-Assessment Questionnaire Instructions and</u> <u>Guidelines (3.2)</u>" (PDF, by PCI Standards Security Council).

## How do I do an online refund from Magento?

In order to process an 'online' refund through Clover, you have to go to the **invoice** you want to refund, and click the 'Credit Memo' button from there.

If you've done that correctly, at the bottom of the page you should see a button that says 'Refund'.

If you only have one button that says 'Refund Offline', it's because you clicked 'Credit Memo' from the order instead of from the invoice.

The reason for this is that the refund needs to be associated with a particular capture transaction. An order can contain any number of capture transactions, but every capture has an invoice that's directly related. You refund an invoice, not an order.

## How does this payment method handle currency?

Transactions are processed in the base currency for the website customers are purchasing from. Any alternate currencies selected on the frontend are converted to the website's base currency by Magento's built-in currency handling, based on conversion rates provided by a web service configured in your Magento Admin Panel.

Magento allows for a separate base currency per website, if configured to do so. In order to define explicit prices in multiple currencies, each currency must have its own website where it is set as the base currency. All currency setup is configured outside of our payment extension settings.

Your Clover account must allow transactions to be processed in your website's base currency(s).



# **Technical / Integration Details**

# Architecture

The payment method code for this method is paradoxlabs\_clover.

Paradoxlabs\_clover is the payment method module, built heavily on the ParadoxLabs\_TokenBase module. TokenBase defines a variety of interfaces and architecture for handling tokenization and stored cards cleanly.

The payment method class is \ParadoxLabs\Clover\Model\Method. This talks to Clover primarily through \ParadoxLabs\Clover\Model\Gateway (via REST API), and stores card metadata in instances of \ParadoxLabs\Clover\Model\Card. Each of these extends an equivalent abstract class in TokenBase, and implements only the details specific to the Clover API.

Card instances are stored in table paradoxlabs\_stored\_card, and referenced by quotes and orders via a tokenbase\_id column on tables quote\_payment and sales\_order\_payment.

In all cases, we strongly discourage any customization by editing our code directly. We cannot support customizations. Use Magento's preferences or plugins to modify behavior if necessary. If your use case isn't covered, let us know.

# **Custom database schema**

- Added table: paradoxlabs\_stored\_card
- Added column: quote\_payment.tokenbase\_id
- Added column: sales\_order\_payment.tokenbase\_id

## **Events**

- tokenbase\_before\_load\_payment\_info (method, customer, transport, info): Fires before preparing methodspecific information for the order payment info blocks (frontend, admin, and emails). Use this to add additional information to the payment info block.
- tokenbase\_after\_load\_payment\_info (method, customer, transport, info): Fires before preparing methodspecific information for the order payment info blocks (frontend, admin, and emails). Use this to add additional information to the payment info block, or modify what's there by default.
- tokenbase\_before\_load\_active\_cards (method, customer): Fires before loading a customer's available stored cards.
- tokenbase\_after\_load\_active\_cards (method, customer, cards): Fires after loading a customer's available stored cards. Use this to modify cards available to the customer or admin.



# **Magento API: REST and SOAP**

This module supports the Magento API via standard interfaces. You can use it to create, read, update, and delete stored cards.

If you have a specific use case in mind that is not covered, please let us know.

You can generate new cards by creating a new TokenBase Card with a valid Clover credit card token (and associated card and address data). To place an order with a stored card, pass that card's hash in as additional\_data -> card\_id.

Note that raw credit card numbers (cc\_number) will not be accepted. You must store the card in Clover via their form SDK to obtain a token, then send the token to create an order. See Clover documentation on how to tokenize a credit card in various circumstances.

The extension's custom REST API requests are detailed below. Some response data has been omitted for brevity.

Create and update (POST, PUT) requests take three objects: card with primary card data, address with address information, and additional for card metadata. In responses, address and additional will be nested within card as address\_object and additional\_object. This is done for technical reasons. The data formats differ, and not all fields that are returned can be set via API (EG in\_use, label). This means you cannot take a card record and directly post it back to the API to update.

### Integration / Admin-Authenticated API Endpoints

These API requests allow solutions acting with an admin user login, OAUTH authentication, or token-based authentication to take action on any card in the system. Data and behavior are not limited.

#### GET /V1/tokenbase/:cardId (get one card by ID)

Example request:

```
GET /rest/V1/tokenbase/1 HTTP/1.1
Host: {host}
Authorization: Bearer {api_key}
```

```
'
'id": 1,
''in_use": true,
''additional_object": {
        "cc_type": "VI",
        "cc_last4": "0027",
        "cc_exp_war": "2022",
        "cc_exp_month": "12",
        "cc_bin": "400700"
    },
    "address_object": {
        "region_code": "PA",
        "region_code": "PA",
        "region_id": 51,
        "country_id": "Us",
        "street": [
            "123 Test Ln."
        ],
        "company": "1,
        "telephone": "111-111-1111",
        "postcode": "17603",
        "city": "Lancaster",
```



```
"firstname": "John",
    "lastname": "Doe"
},
"customer_email": "email@example.com",
"customer_id": 1,
"customer_ip": "127.0.0.1",
"profile_id": null,
"payment_id": "S4FHQMSC7GG9J",
"method": "paradoxlabs_Clover",
"hash": "f7d085165acdfa0ea6a0b...770111",
"active": "1",
"created_at": "2017-08-03 16:31:54",
"updated_at": "2017-09-20 14:24:14",
"last_use": "2017-08-03 16:31:54",
"expires": "2019-06-30 23:59:59",
"label": "Visa xxxx-0027"
}
```

GET /V1/tokenbase/search (get multiple cards, with searchCriteria) Example request:

```
GET /rest/V1/tokenbase/search?searchCriteria[pageSize]=1 HTTP/1.1
Host: {host}
Authorization: Bearer {api_key}
```

Example response:

```
{
    "items": [
        {
            "id": 1,
            // ... other card info
        }
    ],
    "search_criteria": {
            "filter_groups": [],
            "page_size": 1
        },
        "total_count": 51
}
```

See also: Search using REST APIs (Magento DevDocs)

#### POST /V1/tokenbase (create card)

Example request:

```
POST /rest/V1/tokenbase HTTP/1.1
Host: {host}
Authorization: Bearer {api_key}
Content-Type: application/json
{
    "card": {
        "customer_email": "email@example.com",
        "customer_id": 1,
        "customer_id": 1,
        "customer_id": null,
        "profile_id": null,
        "payment_id": "S4FHQMSC7GG9J",
        "method": "paradoxlabs_clover",
        "active": "1",
        "created_at": "2017-08-03 16:31:54",
        "last_use": "2017-08-03 16:31:54",
        "expires": "2019-06-30 23:59:59"
    },
    "address": {
        "region": {
            "region_code": "PA",
            "region_id": 51
        },
        "region_id": 51,
        "country_id": "US",
        "street": [
```



```
"123 Test Ln."
            123 Test Lh.

],

"company": "",

"telephone": "111-111-1111",

"postcode": "17603",

"city": "Lancaster",

"firstname": "John",

"lastname": "Doe",

"vat_id": ""
ditional": {

"cc_exp_month": "01",

"cc_exp_year": "2023",

"cc_last4": "0027",

"cc_type": "VI",

"cc_bin": "400700",

"token": "7f58b566-911d-4307-9e51-758391728c9a"
}
```

Example response:

}

```
{
           "id": 95,
"in_use": false,
           "in_use": talse,

"additional_object": {

    "cc_type": "VI",

    "cc_last4": "0027",

    "cc_exp_year": "2023",

    "cc_exp_month": "01",

    "cc_country": "US",

    "cc_bin": "400700"

}
           "region_code": "PA",
"region": "Pennsylvania",
"region_id": 51
                         },
"region_id": 51,
"country_id": "US",
"street": [
                                       "123 Test Ln."
                      ],
"company": "",
"telephone": "111-111-1111",
"postcode": "17603",
"city": "Lancaster",
"firstname": "John",
"lastname": "Doe",
           "payment_id": "S4FHQMSC7GG9J",
"method": "paradoxlabs_clover",
"hash": "9b83d4683f3d3...2309ccd65b",
"active": "1",
"created_at": "2017-09-25 17:41:21",
"updated_at": "2017-09-25 17:41:21",
"last_use": "2017-08-03 16:31:54",
"expires": "2023-01-31 23:59:59",
"label": "Visa xxxx-0027"
```

```
}
```

## PUT /V1/tokenbase/:cardId (update card) Example request:

PUT /rest/V1/tokenbase/1 HTTP/1.1 Host: {host} Authorization: Bearer {api\_key} Content-Type: application/json



{	
•	"card": {
	"id": 1,
	"customer_email": "email@example.com",
	"customer_id": 1,
	"customer_ip": "127.0.0.1",
	"profile_id": null,
	"payment_id": "S4FHQMSC7GG9J", "method": "paradoxlabs_clover",
	"hash": "f7d085165acdfa0ea6a0b770111",
	"active": "1", "created_at": "2017-08-03 16:31:54",
	"last use": "2017-08-03 16:31:54".
	"last_use": "2017-08-03 16:31:54", "expires": "2019-06-30 23:59:59"
	},
	"address": {
	"region": {
	"region_code": "PA",
	"region": "Pennsylvania",
	"region_id": 51
	}, "region_id": 51,
	"country_id": "US",
	"street": [
	"123 Test Ln."
	],
	"company": "",
	"telephone": "111-111-1111",
	"postcode": "17603",
	"city": "Lancaster",
	"firstname": "John", "Jastrame": "Das"
	"lastname": "Doe", "vat id": ""
	},
	"additional": {
	"cc_exp_month": "01",
	"cc_exp_year": "2023",
	"cc_last4": "0027",
	"cc_type": "VI",
	"cc_bin": "400700",
	"token": "7f58b566-911d-4307-9e51-758391728c9a"
}	}

```
{
    "id": 1,
    "in_use": false,
    "additional_object": {
        "cc_type": "VI",
        "cc_last4": "0027",
        "cc_exp_year": "2023",
        "cc_exp_year": "2023",
        "cc_exp_month": "01",
        "cc_bin": "400700"
    },
    "address_object": {
        "region_code": "PA",
        "region_code": "PA",
        "region_id": 51,
        "region_id": 51,
        "country_id": "US",
        "street": [
            "123 Test Ln."
        ],
        "city": "Lancaster",
        "firstname": "John",
        "lastname": "Doe",
    },
    "customer_email": "email@example.com",
    "customer_ip": "127.0.0.1",
    "coustomer_in": "127.0.0.1",
    "customer_in": "127.0.0.1",
    "customer_in": "127.0.0.1",
    "customer_in": "127.0.0.1",
    "customer_in": "customer_in": "customer_in": "customer_in": "customer_in": "customer_in": "customer_in": "customer_in",
        "customer_in": "customer_in": "customer_in";
        "customer_in": "customer_in";
        "customer_in": "customer_in";
        "customer_in
```



```
"profile_id": null,
"payment_id": "S4FHQMSC7GG9J",
"method": "paradoxlabs_clover",
"hash": "f7d085165acdfa0ea6a0b...770111",
"active": "1",
"created_at": "2017-09-25 17:41:21",
"updated_at": "2017-09-25 17:41:21",
"last_use": "2017-08-03 16:31:54",
"expires": "2023-01-31 23:59:59",
"label": "Visa xxxx-0027"
```

DELETE /V1/tokenbase/:cardId (delete card by ID)

Example request:

DELETE /rest/V1/tokenbase/95 HTTP/1.1
Host: {host}
Authorization: Bearer {api\_key}

Example response:

true

}

#### **Customer Authenticated API Endpoints**

These API requests allow authenticated frontend customers to manage their stored cards. This is intended for headless implementations or app integration where card management needs to be exposed outside of Magento's standard frontend.

Customers will only be able to access and manipulate active cards assigned to their specific customer ID.

Note: These requests are disabled by default. You can enable them at Admin > Stores > Configuration > Sales > Checkout > ParadoxLabs Payment Module Settings > Enable public API. Only enable this if you use them.

GET /V1/tokenbase/mine/:cardHash (get one card by hash)

Example request:

```
GET /rest/V1/tokenbase/mine/50b8e326b012e793957215c0361afc4b52434b26 HTTP/1.1
Host: {host}
Authorization: Bearer {api_key}
```

```
{
    "id": 1,
    "in_use": true,
    "additional_object": {
        "cc_type": "VI",
        "cc_last4": "0027",
        "cc_exp_year": "2023",
        "cc_exp_month": "01",
        "cc_bin": "400700"
    },
    "address_object": {
            "region_code": "PA",
            "region_id": 51
        },
        "region_id": 51,
        "region_id": 51,
        "country_id": "Us",
        "street": [
            "123 Test Ln."
        ],
        "company": "",
        "telephone": "111-111-1111",
        "
        "ccentage"
        "
```



```
"postcode": "17603",
    "city": "Lancaster",
    "firstname": "John",
    "lastname": "Doe"
},
"customer_email": "email@example.com",
"customer_id": 1,
"customer_ip": "127.0.0.1",
"profile_id": null,
"payment_id": "S4FHQMSC7GG9J",
"method": "paradoxlabs_clover",
"hash": "50b8e326b012e793957215c0361afc4b52434b26",
"active": "1",
"created_at": "2017-08-03 16:31:54",
"updated_at": "2017-08-03 16:31:54",
"last_use": "2017-08-03 16:31:54",
"expires": "2023-01-31 23:59:59",
"label": "Visa xxxx-0027"
}
```

GET /V1/tokenbase/mine/search (get multiple cards, with searchCriteria)

Example request:

GET /rest/V1/tokenbase/mine/search?searchCriteria[pageSize]=3 HTTP/1.1
Host: {host}
Authorization: Bearer {api\_key}

Example response:

```
{
    "items": [
        {
            "id": 1,
            // ... other card info
        }
    ],
    "search_criteria": {
            "filter_groups": [],
            "page_size": 3
        },
        "total_count": 5
}
```

See also: Search using REST APIs (Magento DevDocs)

```
POST /V1/tokenbase/mine (create card)
```

```
Example request:
```

```
POST /rest/V1/tokenbase/mine HTTP/1.1
Host: {host}
Content-Type: application/json
Authorization: Bearer {api_key}
{
    "card": {
        "customer_email": "email@example.com",
        "customer_id": 1,
        "customer_id": 1,
        "customer_ip": "127.0.0.1",
        "profile_id": null,
        "payment_id": "S4FHQMSC7GG9J",
        "method": "paradoxlabs_clover",
        "active": "1"
    },
    "address": {
        "region_code": "PA",
        "region_id": 51
        },
        "region_id": 51,
        "country_id": "US",
        "street": [
        "123 Test Ln."
```



```
],
    "company": "",
    "telephone": "111-111-1111",
    "postcode": "17603",
    "city": "Lancaster",
    "firstname": "John",
    "lastname": "John",
    "lastname": "Joe",
    "vat_id": ""
    },
    "additional": {
        "cc_type": "VI",
        "cc_last4": "0027",
        "cc_exp_year": "2023",
        "cc_exp_month": "01",
        "cc_bin": "400700",
        "token": "758b566-911d-4307-9e51-758391728c9a"
    }
}
```

Example response:

```
{
    "id": 95,
    "in_use": false,
    "additional_object": {
        "cc_type": "VI",
        "cc_last4": "0027",
        "cc_exp_year": "2023",
        "cc_exp_month": "01",
        "cc_ebin": "400700"
    },
    "address_object": {
        "region_: {
            "region_code": "PA",
            "region_id": 51
        },
        "region_id": "US",
        "street": [
            "123 Test Ln."
        ],
        "company": "",
        "telephone": "111-111-1111",
        "postcode": "17603",
        "city": "Lancaster",
        "firstname": "John",
        "lastname": "John",
        "lastname": "John",
        "lastname": "John",
        "lastname": "John",
        "retide": null,
        "porfile_id": null,
        "payment_id": "S4FHQMSC7GG9J",
        "method": "paradoxlabs_clover",
        "hash": "9b83d4683f3d..2309ccd65b",
        "active": 11",
        "created_at": "2017-09-25 17:41:21",
        "updated_at": "2017-09-25 17:41:21",
        "updated_at": "2017-09-25 17:41:21",
        "updated_at": "2017-09-25 17:41:21",
        "updated_at": "2017-09-25 17:41:21",
        "last_use": "2017-08-03 16:31:54",
        "expires": "2023-01-31 23:59:59",
        "label": "visa xxxx-0027"
}
```

#### PUT /V1/tokenbase/mine/:cardHash (update card by hash) Example request:

```
PUT /rest/V1/tokenbase/mine/50b8e326b012e793957215c0361afc4b52434b26 HTTP/1.1
Host: {host}
Authorization: Bearer {api_key}
Content-Type: application/json
{
    "card": {
        "id": 1,
        "customer_email": "email@example.com",
    "
```



```
{
    "id": 1,
    "in_use": false,
    "additional_object": {
        "cc_type": "VI",
        "cc_last4": "0027",
        "cc_exp_year": "2023",
        "cc_exp_month": "01",
        "cc_ebin": "400700"
    },
    "address_object": {
        "region_id": "PA",
        "region_id": 51
        },
        "region_id": 51,
        "country_id": "US",
        "treet": [
            "123 Test Ln."
        ],
        "cotyced": "111-111-111",
        "postcode": "17603",
        "city": "Lancaster",
        "firstname": "John",
        "lastname": "Doe",
    },
    "customer_email": "email@example.com",
    "customer_id": 1,
    "customer_id": 1,
    "pofile_id": null,
    "payment_id": "24FHQMSC7GG9J",
    "method": "paradoxlabs_clover",
    "hash": "50b88326b012e793957215c0361afc4b52434b26",
    "active": "1",
    "created_at": "2017-09-25 17:41:21",
    "updated_at": "2017-09-25 17:41:21",
    "updated_at": "2017-09-25 17:41:21",
    "updated_at": "2017-09-25 17:41:21",
    "
```



```
"last_use": "2017-08-03 16:31:54",
"expires": "2023-01-31 23:59:59",
"label": "visa xxxx-0027"
}
```

DELETE /V1/tokenbase/mine/:cardHash (delete card by hash)

Example request:

```
DELETE /rest/V1/tokenbase/mine/50b8e326b012e793957215c0361afc4b52434b26 HTTP/1.1
Host: {host}
Authorization: Bearer {api_key}
```

Example response:

True

#### **Guest API Endpoints**

These API requests allow unauthenticated frontend guest users to add and fetch an individual stored card. This is intended for headless implementations or app integration where card management needs to be exposed outside of Magento's standard frontend. Guests are not able to list, edit, delete, or reuse stored cards, so no API requests are exposed for those actions.

Guests will only be able to access and manipulate active cards, by hash, not assigned to any customer ID.

Note: These requests are disabled by default. You can enable them at Admin > Stores > Configuration > Sales > Checkout > ParadoxLabs Payment Module Settings > Enable public API. Only enable this if you use them.

#### GET /V1/tokenbase/guest/:cardHash (get one card by hash)

Example request:

GET /rest/V1/tokenbase/guest/50b8e326b012e793957215c0361afc4b52434b26 HTTP/1.1
Host: {host}

```
{
    "id": 1,
    "in_use": true,
    "additional_object": {
        "cc_type": "VI",
        "cc_last4": "0027",
        "cc_exp_year": "2023",
        "cc_exp_month": "01",
        "cc_bin": "400700"
    },
    "address_object": {
        "region_code": "PA",
        "region_id": 51
      },
        "region_id": 51,
        "country_id": "US",
        "street": [
            "123 Test Ln."
      ],
        "company": "",
        "telephone": "111-111-1111",
        "postcode": "17603",
        "city": "Lancaster",
        "firstname": "John",
        "lastname": "Doe"
    },
    "customer_email": "email@example.com",
    "customer_id": 0,
```



```
"customer_ip": "127.0.0.1",
"profile_id": null,
"payment_id": "S4FHQMSC7GG9J",
"method": "paradoxlabs_clover",
"hash": "50b8e326b012e793957215c0361afc4b52434b26",
"active": "1",
"created_at": "2017-08-03 16:31:54",
"updated_at": "2017-09-20 14:24:14",
"last_use": "2017-08-03 16:31:54",
"expires": "2023-01-31 23:59:59",
"label": "visa xxxx-0027"
```

## POST /V1/tokenbase/guest (create card)

Example request:

}

```
POST /rest/V1/tokenbase/guest HTTP/1.1
Host: {host}
Content-Type: application/json
{
    "card": {
        "customer_email": "email@example.com",
        "customer_ip": "127.0.0.1",
        "profile_id": null,
        "payment_id": "S4FHQMSC7GG9J",
        "method": "paradoxlabs_clover",
        "active": "1"
    },
    "region": {
        "region_code": "PA",
        "region_id": 51
        },
        "region_id": 51,
        "contry_id": "US",
        "street": [
            "123 Test Ln."
        ],
        "company": "",
        "telephone": "111-111-1111",
        "postcode": "17603",
        "city": "Lancaster",
        "firstname": "John",
        "lastname": "Doe",
        "vat_id": ""
    },
    "additional": {
        "cc_exp_wanth": "01",
        "cc_exp_month": "01",
        "cc_exp_month
```

```
{
    "id": 95,
    "in_use": false,
    "additional_object": {
        "cc_type": "VI",
        "cc_last4": "0027",
        "cc_exp_year": "2023",
        "cc_exp_year": "2023",
        "cc_exp_month": "01",
        "cc_bin": "400700"
    },
    "address_object": {
        "region": {
            "region_code": "PA",
            "region": "Pennsylvania",
            "region_id": 51
```



# Magento API: GraphQL

For Magento 2.3.1+, this extension supports the GraphQL API for all customer card management. This is intended for PWA and headless implementations where card management needs to be exposed outside of Magento's standard frontend.

Customers will only be able to access and manipulate active cards assigned to their specific customer ID.

Guests will only be able to access and manipulate active cards, by hash, not assigned to any customer ID.

Note: These requests are disabled by default. You can enable them at Admin > Stores > Configuration > Sales > Checkout > ParadoxLabs Payment Module Settings > Enable public API. Only enable this if you use them.

We recommend using the Chrome <u>Altair GraphQL Client browser extension</u> for browsing your store's GraphQL schema and testing API requests.

#### Queries

}

#### tokenBaseCards(hash: String): [TokenBaseCard]

Get the current customer's stored card(s), if any. Takes a card hash (optional); returns one or more TokenBaseCard records. If no hash is given, will return all active cards belonging to the customer.

#### tokenBaseCheckoutConfig(method: String!): TokenBaseCheckoutConfig

Get checkout configuration for the given TokenBase payment method. Takes a TokenBase payment method code, such as paradoxlabs\_clover; returns a TokenBaseCheckoutconfig. This returns all data necessary to render and handle the client-side checkout form. Values mirror what is passed to Magento's standard frontend checkout.

#### **Mutations**

createTokenBaseCard(input: TokenBaseCardCreateInput!): TokenBaseCard Create a new stored card. Takes TokenBaseCardCreateInput, returns the new stored TokenBaseCard if successful.

deleteTokenBaseCard(hash: String!): Boolean

Delete a stored card. Takes a card hash; returns true if successful.



#### updateTokenBaseCard(input: TokenBaseCardUpdateInput!): TokenBaseCard

Update an existing stored card. Takes TokenBaseCardUpdateInput; returns the updated TokenBaseCard if successful.

#### Data Types

#### **TokenBaseCard**

A stored payment account/credit card.

#### type TokenBaseCard {

	hash: String
	address: CustomerAddress
	customer_email: String
	customer_id: Int
	customer_ip: String
	payment_id: String
	method: String
	active: Boolean
	created_at: String
	updated_at: String
	last_use: String
	expires: String
	label: String
	additional: TokenBaseCardAdditional
l	

Card identifier hash Card billing address Customer email Customer ID Created-by IP Card gateway payment ID Payment method code Is card active Created-at date Last updated date Last updated date Expiration date Card label Card payment data

#### **TokenBaseCardAdditional**

Details and metadata for a stored CC/ACH.

type TokenBaseCardAdditional {	
cc_type: String	СС Туре
cc_owner: String	CC Owner
cc_bin: String	CC Bin (CC First-6)
cc_last4: String	CC Last-4
cc_exp_year: String	CC Expiration Year
cc_exp_month: String	CC Expiration Month
token: String	Clover card token
}	

## TokenBaseCheckoutConfig

Checkout configuration for a TokenBase payment method.

type TokenBaseCheckoutCon method: String useVault: Boolea canSaveCard: Boo forceSaveCard: B defaultSaveCard: B	n Ilean Joolean Boolean	Payment method code Are stored cards enabled? Can cards be saved? Is card saving forced? Hash of the default card to select Daymort loce image Up, (if enabled)	
logoImage: Strin sdkURL: String		Payment logo image URL (if enabled) URL for the payment form sdk.js libra	rv
publicKey: Strin merchantId: Stri		Clover account public key Clover account merchant ID	Ĵ

3

# **TokenBaseKeyValue**

Container for generic key/value data.

}

## TokenBaseCardUpdateInput

Input for updating a stored card.

input TokenBaseCardUpdateInput {
 hash: String!
 address: CustomerAddressInput

Card identifier hash to update (required) Card billing address

Generic key

Generic value



```
customer_email: String
customer_ip: String
method: String
active: Boolean
expires: String
additional: TokenBaseCardPaymentInput
```

TokenBaseCardCreateInput

}

Input for creating a stored card.

```
input TokenBaseCardCreateInput {
    address: CustomerAddressInput
    customer_email: String!
    customer_ip: String
    method: String!
    active: Boolean
    expires: String
    additional: TokenBaseCardPaymentInput
}
```

Customer email Created-by IP Payment method code Is card active Card expiration date (YYYY-MM-DD 23:59:59) Card payment data

Card billing address Customer email (required) Created-by IP Payment method code (required) Is card active Card expiration date (YYYY-MM-DD 23:59:59) Card payment data

Save the card for later use?

Card identifier hash to use

Clover form token

#### TokenBaseCardPaymentInput

Payment data for a stored card. Note, the specific fields that are relevant depend on the payment method. This data structure is also used for adding payment data to the cart during checkout.

```
input TokenBaseCardPaymentInput {
    save: Boolean
    card_id: String
    token: String
}
```

GraphQL Query Examples

Some response data has been omitted for brevity.

#### Fetch card by ID

Example request:

```
{
  tokenBaseCards(hash:"ec431a3e1f9904a35dc083a257cf2585de7b7b6c") {
    label
    expires,
    hash,
    customer_email,
    customer_id,
    profile_id,
    payment_id,
    method,
    active,
    created_at,
    updated_at,
    last_use,
    address {
      region {
        region_code,
        region,
region_id
      },
      region_id,
      country_id,
      street.
      company,
      telephone,
      postcode,
      city,
      firstname,
      lastname
    }
    additional {
      cc_type,
      cc_bin,
```



```
cc_last4,
cc_exp_year,
cc_exp_month
}
}
```

Example response:

#### *Fetch checkout config* Example request:

```
{
  tokenBaseCheckoutConfig(method:"paradoxlabs_clover") {
    method,
    useVault,
    canSaveCard,
    forceSaveCard,
    defaultSaveCard,
    logoImage,
    sdkURL,
    publicKey,
    merchantId
  }
}
```



```
{
   "data": {
    "tokenBaseCheckoutConfig": {
        "method": "paradoxlabs_clover",
        "useVault": true,
        "canSaveCard": true,
        "forceSaveCard": false,
        "defaultSaveCard": true,
        "logoImage": "false",
        "sdkURL": "https://example.com/sdk.js",
        "publicKey": "abc123",
        "merchantId": "1000004973"
    }
}
```

## Create card

Example request:

```
mutation {
  createTokenBaseCard(
     input: {
expires: "2022-12-31 23:59:59",
        customer_ip: "127.0.0.1",
customer_email: "roni_cost@example.com",
method: "paradoxlabs_clover",
        active: true,
        address: {
           region: {
              region_code: "PA",
region: "Pennsylvania",
region_id: 51
           },
           country_id: US,
street: [
   "123 Test St.",
              "Apt 9"
           ٦.
          J,
company: "",
telephone: "111-111-1111",
postcode: "12345",
city: "Testcity",
firstname: "John",
lastname: "Doe"
        }.
        additional: {
token: "7f58b566-911d-4307-9e51-758391728c9a",
           save: true
        }
     }
  ){
label,
     expires,
     hash,
     customer_email,
     customer_id,
     customer_ip,
     payment_id,
     method,
     active,
     created_at,
     updated_at,
     last_use,
     address {
        region {
           region_code,
           region,
           region_id
        },
        region_id,
        country_id,
        street,
        company,
        telephone,
        postcode,
        city,
firstname,
        lastname
```



```
},
additional {
    cc_type,
    cc_bin,
    cc_last4,
    cc_exp_year,
    cc_exp_month
    }
}
```

Example response:

```
{
   "data": {
    "createTokenBaseCard": {
        "label": "Visa xxxx-0027",
        "expires": "2022-12-31 23:59:59",
        "hash": "aS412c321a5de0c1f3964492e0bfba2b48e5984b",
        "customer_id": "roni_cost@example.com",
        "customer_id": "127.0.0.1",
        "payment_id": "S4FH0MSC7GG9J",
        "method": "paradoxlabs_clover",
        "active": true,
        "created_at": null,
        "updated_at": null,
        "updated_at": null,
        "updated_at": null,
        "updated_at": null,
        "updated_at": null,
        "updated_at": null,
        "active": true,
        "created_at": null,
        "adtress": {
            "region_code": "PA",
            "region_code": "PA",
            "region_id": 51
        },
        "region_id": 51
        },
        "region_id": 51
        },
        "country_id": "US",
        "street": [
            "123 Test St.",
            "Apt 9"
        ],
        "city": "Testcity",
        "firstname": "John",
        "lastname": "John",
        "lastname": "Doe"
        },
        "additional": {
            "cc_last4": "0027",
            "cc_exp_month": "12"
        }
      }
    }
}
```

Delete card

Example request:

```
mutation {
    deleteTokenBaseCard(hash:"88bb7dc06faad55c77177446ed83047811234008")
}
```

```
{
   "data": {
    "deleteTokenBaseCard": true
   }
}
```



#### Place an order

Example request:

```
mutation {
  setPaymentMethodOnCart(
    input: {
      cart_id: "kDy0EKkJmIOxa6H3ceus6MjMaSF9lao1"
      payment_method: {
        code: "paradoxlabs_clover",
        tokenbase_data: {
          card_id: "ec431a3e1f9904a35dc083a257cf2585de7b7b6c"
        }
      }
 }
) {
    cart {
      selected_payment_method {
        code,
tokenbase_card_id,
        tokenbase_data {
          cc_type,
          cc_last4
          cc_exp_year,
          cc_exp_month
        }
     }
   }
  }
  placeOrder(
    input: {
    cart_id: "kDy0EKkJmIOxa6H3ceus6MjMaSF9lao1"
 {
} (
   order {
      order_number
   }
 }
}
```



# **How-To: API Checkout Flow**

The checkout flow for this extension is a little complex, due to the security mechanisms involved.

### Step 1: Fetch checkout payment parameters

For GraphQL, see the '*Fetch checkout config*' example. For standard checkout's REST requests, these parameters are provided to JS by Magento's frontend layout system.

There are several parameters that are critical to the Clover checkout flow. Most important is the SDK URL, public key, and merchant ID, which are needed for the hosted form fields:

```
"sdkURL": "https://example.com/sdk.js",
"publicKey": "7e821849530436cb1f183d879499cd83",
"merchantId": "RCTSTAVI0010002",
"formStyle": "{...}"
```

The other parameters communicate Magento payment settings and state, and can be used or disregarded as you choose.

## Step 2: Initialize Hosted Form

Once you have the params, load the sdkURL onto the page. Once that's complete, you can instantiate it with the params. For example:

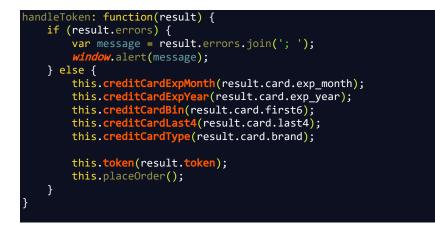
```
this.clover = new Clover(
    this.publicKey,
    {
        merchantId: this.merchantId,
        showSecurePayments: true
    }
    );
const elements = this.clover.elements();
var ccNumber = elements.create('CARD_NUMBER', this.formStyle);
var ccCid = elements.create('CARD_DATE', this.formStyle);
var ccCid = elements.create('CARD_CVV', this.formStyle);
var ccZip = elements.create('CARD_POSTAL_CODE', this.formStyle);
var ccZip = elements.create('CARD_POSTAL_CODE', this.formStyle);
ccNumber.mount('#' + this.getCode() + '-cc-number');
ccCid.mount('#' + this.getCode() + '-cc-cid');
ccCid.mount('#' + this.getCode() + '-cc-cid');
ccCiumber.addEventListener('change', this.handleFieldChange.bind(this));
ccExp.addEventListener('blur', this.handleFieldBlur.bind(this));
ccCid.addEventListener('blur', this.handleFieldBlur.bind(this));
ccCid.addEventListener('change', this.handleFieldBlur.bind(this));
ccCid.addEventListener('change', this.handleFieldChange.bind(this));
ccCid.addEventListener('change', this.handleFieldChange.bind(this));
ccCid.addEventListener('change', this.handleFieldBlur.bind(this));
ccCid.addEventListener('change', this.handleFieldBlur.bind(this));
ccCid.addEventListener('change', this.handleFieldChange.bind(this));
ccCid.addEventListener('change', this.handleFieldBlur.bind(this));
ccZip.addEventListener('change', this.handleFieldBlur.bind(this));
ccZip.addEventListener('blur', this.handleFieldBlur.bind(this));
ccZip.addEventListener('blur', this.handleFieldBlur.bind(this));
ccZip.addEventListener('blur', this.handleFieldBlur.bind(this));
ccZip.addEventListener('blur', this.handleFieldBlur.bind(this));
ccZ
```

#### Step 3: Tokenize the card

When the customer clicks Place Order, you will need to tell Clover to tokenize the payment details for you. For example:

```
this.clover.createToken()
    .then(this.handleToken.bind(this))
    .catch(this.handleToken.bind(this);
```





# Step 4: Receive token and place order

If successful, your handleToken method will be called when the tokenization is completed successfully. Complete the order by passing the token and other card details as the order payment data.



# **Support**

If you have any questions not covered by this document, or something isn't working right, please open a ticket in our support system: <u>support.paradoxlabs.com</u>

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